

May 17, 2020

Dear Patient and Families:

We hope you and your family are in good health through these challenging times. Our community has faced many changes over the past few months and we are all looking forward to resuming our normal habits and daily routines as soon as possible.

While many things have changed, one thing has remained the same, our commitment to your health and safety. To this end, we will continue to make infection control a top priority as we have in the past.

Our infection control processes are designed so that your care is both safe and comfortable. With this in mind, we want to tell you about the new infection control procedures we are following to keep our patients and staff safe.

In order to insure that we are continuously up-to-date, our office monitors and follows infection control recommendations made by the:

- American Dental Association (ADA)
- U.S. Centers for Disease Control and Prevention (CDC)
- Occupational Safety and Health Administration (OSHA).

As a result, when it is time for your next appointment you will see some changes we have made to minimize any risk of infection for our patients and staff. These changes include the following:

- In keeping with CDC guidelines, we ask that ***all patients wear their own face mask*** to their appointment as our supply is limited.
- When checking in we ask that ***each patient pay \$10 at the time of service*** to help cover a small portion of the additional cost for Personal Protection Equipment required by the CDC.
- Upon arrival, your temperature may be taken with a touch-less thermometer and you will be asked to fill out a simple COVID-19 Patient Screening Form designed by the ADA. This form is also available on our website at: bhamdental.com.
- Our office will ask if you have had a fever or have come into contact with a confirmed COVID-19 patient within the last 14 days. If so, your appointment can be rescheduled.
- We have hand sanitizer available for you to use when entering our office. You will also see that our waiting room has fewer chairs in the lobby and no longer offers magazines, children's toys or books, since those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients. You may also choose to wait in your car and be notified via cellphone when we are ready for your appointment.
- You will also notice increased barriers and cleaning procedures taking place during your visit. Additional sanitization measures are being taken by our after-hours staff as well.
- In order to meet safe social distancing requirements and limit the number of visitors in our office, we ask that patients come into our clinic alone.

We look forward to seeing you again and will be happy to answer any questions you may have about the steps we are taking to keep our patients safe. You can find more information on our website: bhamdental.com.

Our office will be open for regular care beginning Tuesday, May 26th. To make an appointment, please call us at 360-734-8846.

Thank you for being our patient. We value your trust and look forward to seeing you soon.

Sincerely,

Drs. Jane & Steve